

SELF-PAY FINANCIAL POLICY EDUCATION SHEET

Thank you for choosing St. Louis Surgical Consultants. This sheet is designed to help educate our self-pay patients.

We are a private office and are not employed by St. Luke's Hospital. As such we cannot accept or honor any financial assistance offered by St. Luke's Hospital.

Office Visits

- You will be asked to pay a flat amount before being seen by the physician for your office visit **AND be billed for the remaining charges for the visit at a later date.**
 - This initial amount usually ranges between \$100-\$200 for the amount required to be paid TODAY, depending on the type of visit you are coming in for. Think of this as your "copay".
 - **The amount you pay in the office does not cover the entire cost of the visit.** The remaining amount will be billed to you once the note is coded.
- If diagnostic testing in our office is required or if a procedure is performed in our office (i.e. *Incision and Drainage, Profore Dressing, Proctoscope*), there will likely be an additional fee depending on the procedure performed. **These charges will also be billed to you.**

Unverified Insurance

- If we are unable to verify current insurance at time of service you will be asked to pay the self-pay rates and sign this acknowledge form.
- Once insurance information is verified the amount paid will be refunded based on your plan guidelines (i.e. *co-pay amount will not be refunded*).

Surgery

- You will be given a separate sheet that lists the surgeon's cost for doing the surgery
 - "Self-Pay Financial Surgery Estimate"
- We require payment in full prior to scheduling your surgery.
- There is always a possibility of unforeseen issues that may arise. While it is rare, if additional or another surgery is required there may be additional fees that you will be required to pay. These charges will also be billed to you.
- **The information we provide is for our surgeon only.** Additional fees, including hospital, and anesthesia fees (*possibly pathology*), will be separate. For additional information on those costs please contact St. Luke's Patient Financial Services at 314-576-8100.

Insured Patients Requesting Self-Pay Rates

- Patients who do not wish to use their health insurance can request that the insurance is not billed and pay out of pocket based on our Self-Pay rates
 - *This does NOT apply to Medicare or Medicaid patients.*
- In these cases a separate form **MUST** be completed prior to initiating **AND** prior to discontinuing.
 - "Patient Election to Self-Pay for Services" & "Revocation of Patient Election to Self-Pay for Services"



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314-434-1211
314-434-4419 (F)

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Our billing company, RCM 360, is able to set up a payment plan for any charges that are billed.
They can be reached at 636-487-5269 or 855-245-8035.